Terms of Use of the www.smileuniverse.com Website (hereinafter: Regulations)

You are on the website www.smileuniverse.com (hereinafter: Website) of Smile Universe spółka z ograniczoną odpowiedzialnością (Limited liability company) with its registered office in Kraków (31-033), WESTERPLATTE Street No. 3 lok. 2, entered into the Register of Entrepreneurs of the National Court Register under KRS number 0000932978 (hereinafter: the Company), NIP: 6793226988, REGON: 52045744100000.

The Company asks you to carefully read the following terms and conditions governing the use of the Website. The Regulations may be modified and for this reason the user is obliged to browse the Website from time to time in order to familiarize himself with any changes. Failure to stop using the website after the modification is tantamount to agreeing to the updated content of the Regulations. Changes in the rules shall be notified by indicating in the heading of this document the date of the last update.

The use of the Website is free, voluntary and allowed for all users using the Internet. Access, use and downloading of any information and/or materials from the Website is tantamount to the consent of the Website user to comply with the Regulations. If you do not accept any of the provisions of the Regulations, you should stop using and accessing the Website and the materials contained therein.

The intellectual property rights to the Website (including, among others trademarks) and copyrights to all materials stored, displayed and made available on the Website belong to the Company or are used by the Company under a license obtained from third parties. All such rights are reserved by the Company or its licensors.

Each user is obliged to use the Website in a manner consistent with the content of the Regulations, respect for the law and maintaining good manners. In particular, it shall be prohibited:

- a) providing information and/or Personal Data by the User in connection with the use of the Website that is untrue, inaccurate or outdated,
- b) use the Site and access it to impersonate another person or entity or otherwise misrepresent your affiliation with any person or entity;
- c) dissemination of false or illegal information about the content posted on the Website,
- d) violating the personal rights of the Company, its employees, associates of the Company or third parties, regardless of the method,

- e) creating content that violates applicable law,
- f) interfere with or disrupt the operation of the Site or the ability to access it;
- g) any interference with the operation of the Website, use or posting viruses, worms, trojans, unauthorized extensions and other mechanisms that may adversely affect the functioning of the Website or the software or devices of the Company or users,
- h) use, modify, copy, reproduce, republish, transmit, transmit, distribute, sell, license, rent, publicly display or perform, edit, adapt or create derivative works in any way, any content or other parts of the Site without the written permission of the Company
- i) use the Site or access the Site or any content on the Site for commercial or business purposes.

All information contained on the Site is provided for informational purposes only. This information should not be considered complete and is not intended to replace a visit to a doctor's office or an interview, consultation or medical advice or any information given on or in any packaging or labelling of products. The information contained on the website is not exhaustive and does not cover any diseases, ailments or recommendations for their treatment. The information is provided for informational purposes only and is used at your own risk. The Company points out and emphasizes that you must never neglect dental or medical advice or delay medical advice because of the content of the Site, and you may not recognize the information contained on the Site for the purpose of diagnosing your health conditions, including dental conditions, or prescribing any medication.

If you believe that your copyright or other intellectual property rights have been infringed on the Site, or if you believe that there is illegal content or infringes the rights of you or third parties, or if you have questions or concerns about the Site, please contact us at: <u>info@smileuniverse.pl</u> or by post to the following address: Smile Universe spółka z ograniczoną odpowiedzialnością with its registered office in Kraków, WESTERPLATTE Street nr 3 lok. 2, 31-033 Kraków.

The purpose of using the Website is necessary to have a device with access to the Internet and a properly configured web browser. The website uses cookies, i.e. small text information stored on the User's end device. Cookies are used to ensure the proper operation of the Website, i.e. functional, statistical and advertising purposes. The user may prevent the storage of cookies on his end device by properly configuring the web browser, as well as delete the storage of "cookies" from his end device in accordance with the information contained in the individual browsers used by the user. You are also responsible for ensuring that all persons accessing the Site through your internet connection are informed of and comply with the Terms and any other applicable terms notified to you.

The Company reserves the right to modify, suspend and terminate the operation or access to the Website or any part thereof in its sole discretion. The Company may also update the Website and change its content at any time, but it is not the Company's responsibility to update the Website, so there may be a situation in which the information disclosed on the Website is outdated in part or in full. The Company informs that the information contained on the Website may not be free from errors and omissions, so the Company does not guarantee or warrant that the content of the Website is accurate, comprehensive or current.

For technical reasons, there may also be irregularities in operation or failures preventing or hindering the use of the Website. This also includes temporary disabling of access to the Site due to its modernization.

The Company shall not be liable for malfunctions or unavailability of the Website caused by the abovementioned reasons and other reasons beyond the Company's control. The Company is not responsible for whether the Website or the server providing it is free of viruses and other harmful elements, so it will not be responsible for any loss or damage to the user's equipment caused by such events. The Company is also not responsible for the content of the pages to which the Website is linked, as well as for events that may take place through them. External sites and social media accounts are not authorized by the Company, and linking them on the Site is only to ensure the convenience of use for users, so the Company is not responsible for any content disclosed therein and your use of it/them is at your own risk. It should also be remembered that external websites have their own regulations and security policies, so users are advised to read the content of these documents.

The privacy policy applicable on the Website is available under the link

<u>https://smileuniverse.com/SmileUniverse_privacy-policy.pdf</u> and in the "Privacy policy" tab, and all information about cookies can be found under the <u>https://wszystkoociasteczkach.pl</u> link and in the "Learn more" tab. The Privacy Policy contains information on the processing of personal data of users collected through the Website or provided to the Administrator by the User. It is the User's responsibility to read the Privacy Policy before using the Website, as well as with the Regulations. The Company again emphasizes that, just like the content of the Regulations, the content of the Privacy Policy may also change.

The law applicable to the application of the Regulations is Polish law.